

2024-05-02: Communication Across the Generations

The following links were shared during the chat:

- [If you give a college student a cookie](#)
- [Mind the Gap: Generational Differences in Medical Education by the Alliance for Clinical Education \(gegenatzpress.com\)](#)
- [The role of WhatsApp® in medical education; a scoping review and instructional design model](#)
- [Integrated secure messaging to enhance medical education: a mixed methods study](#)



MedEd Chat (hosted by ACE) @MedEdChat9 hours ago
Welcome to the #MedEdChat (US) I am your moderator for the next hour @alliance4clined #meded #hmichat #hmicommunity



Alliance4ClinEd @Alliance4ClinEd9 hours ago
RT @MedEdChat: Welcome to the #MedEdChat (US) I am your moderator for the next hour @alliance4clined #meded #hmichat #hmicommunity



MedEd Chat (hosted by ACE) @MedEdChat9 hours ago
The #MedEdChat topic & questions will be announced in a moment...for now, please introduce yourselves #meded



Gary Beck Dallaghan @GLBDallaghan9 hours ago
Gary here in Texas for #MedEdChat



MedEd Chat (hosted by ACE) @MedEdChat9 hours ago
If you are tuning in to the #MedEdChat, remember to use the #MedEdChat hashtag and try to answer with the Topic numbers (T1, T2, T3)



MedEd Chat (hosted by ACE) @MedEdChat9 hours ago
We will assume that all of your tweets during #MedEdChat are your own during this hour unless otherwise stated #meded



MedEd Chat (hosted by ACE) @MedEdChat9 hours ago
T1 about to come up in a few moments #meded #MedEdChat



MedEd Chat (hosted by ACE) @MedEdChat9 hours ago
T1 What modes of communication do you expect learners to use on rotations? Cell phones? Email? WhatsApp? Tik Tok? #MedEdChat #meded <https://t.co/9OQXmWUhCT>



Gary Beck Dallaghan @GLBDallaghan9 hours ago
T1 Email...or they can call a designated number. Not going to use #some with #medstudents....even as someone who's not a clinician #MedEdChat



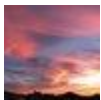
Kristina Dzara, PhD, MMSc [@KristinaDzara9 hours ago](#)
RT [@MedEdChat](#): T1 What modes of communication do you expect learners to use on rotations? Cell phones? Email? WhatsApp? Tik Tok? [#MedEdChat](#) [#meded](#) <https://t.co/9OQXmWUhCT>



Kristina Dzara, PhD, MMSc [@KristinaDzara9 hours ago](#)
RT [@MedEdChat](#): If you are tuning in to the [#MedEdChat](#), remember to use the [#MedEdChat](#) hashtag and try to answer with the Topic numbers (T1, T2, T3)



Sateesh Arja, M.B.B.S., PhD, MHPE [@ArjaSateesh9 hours ago](#)
[#mededchat](#) Sateesh Arja from Avalon University School of Medicine, Curacao [#meded](#)



Paul Haidet [@myheroistrane9 hours ago](#)
T1: we have a secure texting app (tiger text) that students are on... works great, for both patient care stuff, and for educational communication. [#MedEdChat](#)



Sateesh Arja, M.B.B.S., PhD, MHPE [@ArjaSateesh9 hours ago](#)
[@MedEdChat](#) [#mededchat](#) T1 all kinds of communication, including verbal, written and non-verbal cues [#meded](#)



MedEd Chat (hosted by ACE) [@MedEdChat9 hours ago](#)
T2 If a [#medstudent](#) or resident says they prefer texting, what is your response? [#MedEdChat](#) [#meded](#) <https://t.co/iXHMcghLwc>



Gary Beck Dallaghan [@GLBDallaghan9 hours ago](#)
[@myheroistrane](#) How does it work? Do people have to share their cell phone numbers? Or is it an app for the phone and that number is kept private? [#MedEdChat](#)



Alliance4ClinEd [@Alliance4ClinEd9 hours ago](#)
T2 Do faculty feel this crosses a line? Why or why not? [#mededchat](#)



Gary Beck Dallaghan [@GLBDallaghan9 hours ago](#)
T2 This may annoy some, but I somehow feel this article a colleague of mine shared fits with this question [#MedEdChat](#) <https://t.co/pQsr8KGWNb> [#meded](#)



Alliance4ClinEd [@Alliance4ClinEd9 hours ago](#)
T2 This book ACE published several years ago addresses some of these types of requests and how to address it with [#medstudents](#) [#mededchat](#) <https://t.co/k8XgCKPRzZ>



Gary Beck Dallaghan [@GLBDallaghan9 hours ago](#)
T2 I've seen colleagues share their cell numbers so students can text them....it was abused regularly. I would be hesitant to do that. [#MedEdChat](#)



Sateesh Arja, M.B.B.S., PhD, MHPE [@ArjaSateesh9 hours ago](#)
[@MedEdChat](#) [#mededchat](#) T2 if they prefer texting only, i am fine with it. However I encourage them using email, telephone, and even WhatsApp [#meded](#)



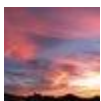
Gary Beck Dallaghan [@GLBDallaghan9 hours ago](#)
[@ArjaSateesh](#) [@MedEdChat](#) T2 Do you provide guidelines for appropriate use of texting? [#MedEdChat](#)



Sateesh Arja, M.B.B.S., PhD, MHPE [@ArjaSateesh9 hours ago](#)
[@Alliance4ClinEd](#) [#mededchat](#) T2 however, in many educational institutions faculty are sharing their WhatsApp numbers as their means of communication [#meded](#)



Gary Beck Dallaghan [@GLBDallaghan8 hours ago](#)
[@ArjaSateesh](#) [@Alliance4ClinEd](#) T2 Any reason why they have chosen WatsApp? [#MedEdChat](#)



Paul Haidet [@myheroistrane8 hours ago](#)
[@GLBDallaghan](#) Hmm, it is a secure texting app that our organization has a license for and is HIPAA compliant. Not sure how it works; perhaps like WhatsApp? [#mededchat](#)



Sateesh Arja, M.B.B.S., PhD, MHPE [@ArjaSateesh8 hours ago](#)
[@GLBDallaghan](#) [@Alliance4ClinEd](#) [#mededchat](#) T2 recently I completed my PhD. Some of our faculty shared WhatsApp numbers with their students for easy communication especially in emergencies and if they need help during weekends. However, I can't expect the same from physicians who are involved in patient care



Paul Haidet [@myheroistrane8 hours ago](#)
I have shared my cell number with students, but usually the same way I do with patients... I'm cautious who I give it to, and we talk first about what's appropriate (and what's not), understanding that texts are not secure. [#MedEdChat](#)



Sateesh Arja, M.B.B.S., PhD, MHPE [@ArjaSateesh8 hours ago](#)
[@GLBDallaghan](#) [@MedEdChat](#) [#mededchat](#) T2 agree. There should be some guidelines [#meded](#)



MedEd Chat (hosted by ACE) [@MedEdChat8 hours ago](#)
T3 Are there forms of communication that you would never use with your learners, such as [#SoMe](#) platforms or video call apps? [#MedEdChat](#) [#meded](#) <https://t.co/fh1aWwX4F>



Alliance4ClinEd [@Alliance4ClinEd8 hours ago](#)
T3 One study looked at the use of WhatsApp in [#meded](#) and found educational as well as communication ease with the tool. [#mededchat](#) <https://t.co/a4RkDGIURl>



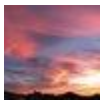
Gary Beck Dallaghan [@GLBDallaghan](#) 8 hours ago

T3 I have long drawn a line in the sand that [#some](#) platforms like FB and IG are off limits. Those are my personal accounts that I don't share....and would block a student from following. It sounds like WhatsApp is a good one to consider [#MedEdChat](#)



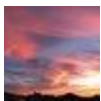
Gary Beck Dallaghan [@GLBDallaghan](#) 8 hours ago

RT [@Alliance4ClinEd](#): T3 One study looked at the use of WhatsApp in [#meded](#) and found educational as well as communication ease with the tool. [#mededchat](#) <https://t.co/a4RkDGIURI>



Paul Haidet [@myheroistrane](#) 8 hours ago

T3 Hmm, I have only done video calls a handful of times in my life, but potentially would with a student. I follow and am followed by students (present and former) on this platform, but use no other forms of social media... [#MedEdChat](#)



Paul Haidet [@myheroistrane](#) 8 hours ago

[@Alliance4ClinEd](#) I can believe that. Tiger text, which works similarly, is great. [#mededchat](#)



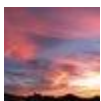
Sateesh Arja, M.B.B.S., PhD, MHPE [@ArjaSateesh](#) 8 hours ago

[@MedEdChat](#) [#mededchat](#) T3 I may not use video calls since video calls might not be required [#meded](#)



Empiric - an antibiotic card game [@EmpiricGame](#) 8 hours ago

[@MedEdChat](#) A1 [#MedEdChat](#). Largely use teams for clinical communication, logistics, feedback and sometimes teaching



Paul Haidet [@myheroistrane](#) 8 hours ago

[#mededchat](#) <https://t.co/F9CQLrxL3D>



Gary Beck Dallaghan [@GLBDallaghan](#) 8 hours ago

[@myheroistrane](#) [#MedEdChat](#) I agree with you there.



MedEd Chat (hosted by ACE) [@MedEdChat](#) 8 hours ago

T4 How can we work together with trainees to identify modes of communication that work for everyone and are appropriately compliant? [#MedEdChat](#) [#meded](#) <https://t.co/7shhEUY1RB>



Alliance4ClinEd [@Alliance4ClinEd](#) 8 hours ago

This study concluded that "Secure messaging offers a novel medium to improve team communication, enhance student education, and maintain patient privacy." [#mededchat](#) [#meded](#) <https://t.co/QxAWC4Zovy>



Deb Simpson @debsimpson38 hours ago

@GLBDallaghan @GLBDallaghan So important as a faculty to keep clear boundaries and discuss those with #meded #learners. It's being a role model for what these future #physicians must learn. #mededchat <https://t.co/Zjs53BsRLA>



Gary Beck Dallaghan @GLBDallaghan8 hours ago

T4 I think this question can be solved by having a conversation about what I would be comfortable using vs what they want....and explaining why. #MedEdChat



Gary Beck Dallaghan @GLBDallaghan8 hours ago

RT @debsimpson3: @GLBDallaghan @GLBDallaghan So important as a faculty to keep clear boundaries and discuss those with #meded #learners. It's being a role model for what these future #physicians must learn. #mededchat <https://t.co/Zjs53BsRLA>



Deb Simpson @debsimpson38 hours ago

T4 wondering if anyone used the TEAMS chat function. We find it to be quick and easy. Secure and depending on org policy the conversations disappear. #MedEdChat <https://t.co/4xIOHe2bhU>



Sateesh Arja, M.B.B.S., PhD, MHPE @ArjaSateesh8 hours ago

@MedEdChat #mededchat T4 by having institutional policies including social media usage and developing ethical frameworks for these #meded



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

We have about 5 more minutes left in our discussion. Please feel free to give some final thoughts #meded #MedEdChat



Deb Simpson @debsimpson38 hours ago

Some of my colleagues use #googlevoice on their personal phone to give as a separate number for #meded learners to call use. It's not secure but it is "free". Others use it? #MedEdChat



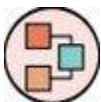
MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

Join us the 1st Thursday next month at 9 PM ET/NYC Thursday. Don't forget to suggest topics by DM or email #meded #MedEdChat



Kristina Dzara, PhD, MMSc @KristinaDzara7 hours ago

RT @MedEdChat: Join us the 1st Thursday next month at 9 PM ET/NYC Thursday. Don't forget to suggest topics by DM or email #meded #MedEdChat



MedEd Models @MedEdModels3 hours ago

@MedEdChat We had an amazing chat this week on this topic in HPE-Global! @ASanchez PS @hinterlandphpm @aminocote @timdyster Maybe our class could host a #MedEdChat sometime?

The #MedEdChat Influencers

Top 10 Influential



[@MedEdChat](#) 100



[@Alliance4ClinEd](#) 92



[@GLBDallaghan](#) 81



[@AriaSateesh](#) 55



[@myheroistrane](#) 51



[@debsimpson3](#) 35



[@hinterlandphpm](#) 8



[@aminocte](#) 8



[@ASanchez_PS](#) 8



[@timdyster](#) 8

Prolific Tweeters



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[@AriaSateesh](#) 8



[@myheroistrane](#) 6



[@Alliance4ClinEd](#) 5




[@KristinaDzara](#) 4

 [@debsimpson3](#) 3

 [@EmpiricGame](#) 1

 [@MedEdModels](#) 1


 [@louisemfolkes](#) 1


Highest Impressions

 [@MedEdChat](#) 117.9K

 [@KristinaDzara](#) 29.6K

 [@GLBDallaghan](#) 25.4K

 [@myheroistrane](#) 12.5K

 [@EmpiricGame](#) 12.0K

 [@Alliance4ClinEd](#) 4.2K

 [@debsimpson3](#) 3.5K

 [@MedEdModels](#) 2.4K

 [@AriaSateesh](#) 1.9K

The Numbers

209.400K Impressions

56 Tweets

13 Participants

6 Avg Tweets/Hour

4 Avg Tweets/Participant

Twitter data from the [#MedEdChat](#) hashtag from Thu, May 2nd 2024, 7:05PM to Fri, May 3rd 2024, 3:50AM (America/Chicago) – Symplur.