

2021-01-21: Changes in Healthcare Delivery and the Need for Systems Thinking

Topic and Questions courtesy of the Waters Center for Systems Thinking

The following links were shared during the chat:

- The Construction of Context-Mechanisms-Outcomes in Realistic Evaluation <https://pubmed.ncbi.nlm.nih.gov/25587864/>
- Building Pathways for Systems Thinkers <https://healthsystem.wcfstevents.org/>
- Habits of a Systems Thinker <https://thinkingtoolsstudio.org/cards>
- High Reliability <https://psnet.ahrq.gov/primer/high-reliability>
- SQUIRE-EDU (Standards for QUality Improvement Reporting Excellence in Education): Publication Guidelines for Educational Improvement https://journals.lww.com/academicmedicine/fulltext/2019/10000/squire_edu_standards_for_quality_improvement.19.aspx
- Dear White People <https://www.annfamned.org/content/19/1/66>



MedEd Chat (hosted by ACE) @MedEdChat 8 hours ago
Topic 1: What is a systems thinker? [#mededchat](#) [#meded](#)



Brenda Roman, MD @BJBRoman 8 hours ago
Brenda in Ohio checking in for [#mededchat](#)



Waters Center for Systems Thinking @WatersCenterST 8 hours ago
[@MedEdChat](#) A person who consistently practices the Habits of a ST in work and life. Systems Thinkers see interconnections, look beyond the here and now, and resist blaming when things go poorly. [#mededchat](#)



Waters Center for Systems Thinking @WatersCenterST 8 hours ago
[@MedEdChat](#) Systems Thinkers seek perspectives other than their own and are willing to move out of comfort zones & consider new ways of doing in order to gain better results. [#mededchat](#)



Stephanie Starr, MD @StephRStarr 8 hours ago
T1: A systems thinker pauses to consider how the connections between parts of any system affect actions, outcomes [#MedEdChat](#)



Waters Center for Systems Thinking @WatersCenterST 8 hours ago
[@MedEdChat](#) [@StephRStarr](#) how would you define a systems thinker? [#mededchat](#)



Lee Lindquist @LeeLindquistMD 8 hours ago
[@MedEdChat](#) T1: Systems thinker = Geriatrician. We have to look at people from outpt to acute hospital to snf to homecare to outpt. (Im a bit biased) [#mededchat](#)



Tracy Benson @tsbenson 8 hours ago
[@MedEdChat](#) T1 Systems thinkers seek a view of the world from perspectives other than their own. They value interconnections [#mededchat](#)



Gary Beck Dallaghan @GLBDallaghan8 hours ago

T1 Had to do a bit of investigating about this and it struck me that systems thinking relates well to applying realistic evaluation <https://t.co/MwUOZcwqcM> #mededchat



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

RT @GLBDallaghan: T1 Had to do a bit of investigating about this and it struck me that systems thinking relates well to applying realistic...



Stephanie Starr, MD @StephRStarr8 hours ago

@WatersCenterST @MedEdChat T1 I like the definitions you shared. To me, it includes making a presumption that there are bigger forces at play than our instincts would typically lead us to believe. #MedEdChat



Tracy Benson @tsbenson8 hours ago

@WatersCenterST @MedEdChat T1: Systems Thinkers intentionally practice Habits in life and work. Here are cards to help explore the Habits of a Systems Thinker <https://t.co/ddMzfanOC1> #mededchat



Waters Center for Systems Thinking @WatersCenterST8 hours ago

@StephRStarr @MedEdChat @StephRStarr @MedEdChat definitely - seeing the big picture takes deliberate effort. We are excited to explore this more at the Health System Forum on Feb. 11: <https://t.co/SgUEyHPpKB> #mededchat Where I might add you are speaking :)



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

T1 Why might it be challenging for people to be systems thinkers? #MedEdChat



MedEdBot @MedEdBot8 hours ago

RT @MedEdChat: The #mededchat topic & questions will be announced in a moment...for now, please introduce yourselves #meded



MedEdBot @MedEdBot8 hours ago

RT @MedEdChat: We will assume that all of your tweets during #mededchat are your own during this hour unless otherwise stated #meded



MedEdBot @MedEdBot8 hours ago

RT @MedEdChat: T1 about to come up in a few moments #meded #mededchat



Brenda Roman, MD @BJBRoman8 hours ago

@GLBDallaghan T1 Yes that makes sense. In medical education having a better understanding of how the various "parts" interrelate and impact the entire system is so important. #mededchat



MedEdBot @MedEdBot8 hours ago

RT @MedEdChat: Topic 1: What is a systems thinker? #mededchat #meded



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

RT @tsbenenson: @WatersCenterST @MedEdChat T1: Systems Thinkers intentionally practice Habits in life and work. Here are cards to help explor...



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

RT @WatersCenterST: @StephRStarr @MedEdChat @StephRStarr @MedEdChat definitely - seeing the big picture takes deliberate effort. We are exc...



Stephanie Starr, MD @StephRStarr8 hours ago

T1 We tend to like simple explanations and overestimate our understanding of the bigger picture #MedEdChat



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

Topic 2: When should we begin teaching systems thinking to health professionals, students and residents? #MedEdChat #meded



Brenda Roman, MD @BJBRoman8 hours ago

@MedEdChat T1. Historically medicine has been a paternalistic model of care-and also education has been siloed. #mededchat



Stephanie Starr, MD @StephRStarr8 hours ago

Would love to hear @LaurenMazzurco 's #MedEdChat perspective



Waters Center for Systems Thinking @WatersCenterST8 hours ago

T2: Begin early as in 3 or 4 years old but if ST is not accessible at that early age-- the sooner the better. View systems thinking as a pedagogy/instructional strategy, a culture that embraces learning. It's easy to incorporate in most any existing curriculum. #mededchat



Lauren Mazzurco @LaurenMazzurco8 hours ago

T1: Systems thinking makes flexibility/adaptability essential to identify when to shift, gather new info, etc or when there may be more than one "right" answer.... Esp for novice learners, this feels uncomfortable #mededchat



Stephanie Starr, MD @StephRStarr8 hours ago

T2: As early as possible! Learned from pt safety experts how important it is to 'see' and 'label' gaps/threats. Can't see how to make change without using systems thinking 'lenses'. Core to our profession to improve systems for patients #MedEdChat



Waters Center for Systems Thinking @WatersCenterST8 hours ago

T2: @MedEdChat anyone in the chat have experience teaching systems thinking to med students? #mededchat



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh8 hours ago

@MedEdChat #mededchat Should begin teaching health systems as early as possible. We teach health systems integrated in clinical skills module in the first semester itself for our medical students. It should apply the same to residents #meded



Gary Beck Dallaghan @GLBDallaghan8 hours ago

T2 I can't help but wonder is it something to be taught....or do we work to motivate to explore. In all of my jobs I have gone out of my way to figure out the big picture. I wasn't taught to do it, but encouraged to. Just thinking out loud #MedEdChat



Lauren Mazzurco @LaurenMazzurco8 hours ago

T2: early and often! ST applies both personally and professionally and can help relate to others, engage w/ #culturalhumility, and think creatively about even wicked problems! #mededchat



Sheri Marlin @teach3258 hours ago

@MedEdChat Begin early-- as in 3 or 4 years old, systems thinking is accessible at that early age-- the sooner the better. #MedEdChat #ST4All



Brenda Roman, MD @BJBRoman8 hours ago

@tsbenison @MedEdChat T1. And trust must be fostered to bust those silos #mededchat



Stephanie Starr, MD @StephRStarr8 hours ago

T2: Continuously learning with @neeraagrwal and others how to do this effectively. Most recently included micro-meso-macrosystem levels, Waters Center 14 habits, safety thinking by systems (characteristics of HROs <https://t.co/oj2woBGxDx>) #MedEdChat <https://t.co/TDdtlZlqyQ>



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh8 hours ago

@GLBDallaghan #mededchat i agree. It shouldn't require teaching. But students should be introduced to health systems and they be guided. Based on that medical students develop further knowledge and understanding #meded



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

RT @StephRStarr: T2: Continuously learning with @neeraagrwal and others how to do this effectively. Most recently included micro-meso-mac...



Brenda Roman, MD @BJBRoman8 hours ago

@ArjaSateesh @MedEdChat T2. The problem is that our health systems are so overly complex that patient care suffers. Think about how our nation's Covid vaccine distribution is going. #mededchat



MedEd Chat (hosted by ACE) @MedEdChat8 hours ago

Topic 3: What are the critical systems and interdependent relationships within those systems that must be understood in order to deliver patient-centered care? #MedEdChat #meded



Waters Center for Systems Thinking @WatersCenterST8 hours ago

@MedEdChat you can access the Habits referenced below here: <https://t.co/9ACRruefGF> #mededchat



Stephanie Starr, MD @StephRStarr8 hours ago

@ArjaSateesh @GLBDallaghan I like this approach. Helps (I think?) to use cases to highlight clinical relevance of systems thinking habits #MedEdChat



Lauren Mazzurco @LaurenMazzurco8 hours ago

@StephRStarr @neeraagrwal Same and taking cues from y'all! Have integrated Engels biopsychosocial model to facilitate learners' thinking about various input, need to shift thinking based on new data at a different level in hierarchy. #mededchat



Tracy Benson @tsbenson8 hours ago

@MedEdChat The systems thinking iceberg can assist people trying to better understand critical systems that impact patient-centered care #mededchat <https://t.co/tVwf2Ufj8F> <https://t.co/wp5ZwLs6Fj>



Stephanie Starr, MD @StephRStarr8 hours ago

T3 Depends on the clinical context; how individuals small frontline teams connections with other small frontline teams relate depending on processes, policies, technology, etc. #MedEdChat



Gary Beck Dallaghan @GLBDallaghan8 hours ago

T3 This question is where realistic evaluation really pertains. Considering different contexts and the mechanisms influencing them may result in a variety of outcomes. Helps one consider possibilities and how best to evaluate what works best #MedEdChat



Stephanie Starr, MD @StephRStarr8 hours ago

T3 Sounds like the SQUIRE 2.0 guidelines for publishing improvement work - context is everything! #MedEdChat



Danika Franks, MD @dr_franksmd8 hours ago

RT @StephRStarr: T2: Continuously learning with @neeraagrwal and others how to do this effectively. Most recently included micro-meso-mac...



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh8 hours ago

@BJBRoman @MedEdChat #mededchat health systems varies from country to country and it might be complex in USA. in many other countries also more complex one of the most spoiled systems, influenced by many external factors political, social, economic and with bureaucracy. We require to teach basics



Brenda Roman, MD @BJBRoman8 hours ago

@MedEdChat T3. The system is so complicated it is overwhelming! Understanding how to advocate for patients regarding getting the necessary tests and meds-bottom line, how to effectively communicate with insurance companies. #mededchat



Gary Beck Dallaghan @GLBDallaghan8 hours ago

@LaurenMazzurco T3 It's not so much about the evaluators themselves but the contexts in which the evaluation may occur. We have to question why something works in one setting and not another. Could be the evaluator. Could be the student. Could be the site. Lots of possibilities. #mededchat



Brenda Roman, MD @BJBRoman8 hours ago

@ArjaSateesh @MedEdChat Agreed. Need to focus most on advocacy for the patient and awareness of health disparities #mededchat



Gary Beck Dallaghan @GLBDallaghan8 hours ago

@StephRStarr True, but it is also the mechanisms influencing that context. Think of it in terms of peds patients - one more affluent than another. Same dx, same tx - different outcomes. #MedEdChat



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh7 hours ago

@MedEdChat #mededchat T3 the outcomes should be able to understand different healthcare systems available, able to identify cost-effective interventions and able to advocate the patients. Advocacy is a required competency #meded



Stephanie Starr, MD @StephRStarr7 hours ago

T3: Sounds like the SQUIRE-EDU guidelines for publishing education interventions! Systems thinking in #MedEd scholarship #MedEdChat <https://t.co/ISVDJ67LNk>



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh7 hours ago

@BJBRoman @MedEdChat #mededchat totally agree #meded



Sheri Marlin @teach3257 hours ago

Hear more about how @StephRStarr is using ST in her courses at the Health System Forum, <https://t.co/DjRN5FZSM6>



MedEd Chat (hosted by ACE) @MedEdChat7 hours ago

Topic 4: What is my responsibility as a health care provider/ trainee for creating change at the system level? #MedEdChat #meded



Brenda Roman, MD @BJBRoman7 hours ago

@MedEdChat T4. Being a role model in willingness to think broadly, listen to input of different providers and the patient. #mededchat



Stephanie Starr, MD @StephRStarr7 hours ago

T4: Half of our job is doing the work, half is improving the work. If we are truly committed to health, we have to find leverage points to advance the Quadruple Aim via advocacy, policy, QI, community engagement . . . #MedEdChat



Gary Beck Dallaghan @GLBDallaghan7 hours ago

T4 Speak the truth...followed by laughter (it makes it easier to swallow). #MedEdChat



Lauren Mazzurco @LaurenMazzurco7 hours ago

T4: creating space for ST and dialogue of curiosity transcends all levels of the system if we are truly striving for excellence. Role modeling and advocating for that space is responsibility of all! #MedEdChat



Abhay Dandekar @abhaydandekar7 hours ago

T4- to be both self aware of the role i play as an individual and the stream of connectivity to the other components that is dependant on me. #MedEdChat #MedEd



Tracy Benson @tsbenson7 hours ago

@MedEdChat An opportunity to deeply explore this question - Feb 11th Building Pathways for Systems Thinkers Health System Forum <https://t.co/JFqVvzeUrE> An amazing line up of people sharing ways they apply ST & everyone gets a toolkit #mededchat <https://t.co/JTLkFKmvEx>



Waters Center for Systems Thinking @WatersCenterST7 hours ago

@MedEdChat @MedEdChat Forum participants will be mailed a toolkit full of #systemsthinking resources to aid in learning throughout the day: <https://t.co/SgUEyHPpKB> #mededchat <https://t.co/0G0Cz9K0mh>



Abhay Dandekar @abhaydandekar7 hours ago

@MedEdChat T4- creating opportunities for improvement of processes and people with equity and compassion in mind - a great system allows for everyone to "stop the line" to help do this. #MedEd #MedEdchat



Stephanie Starr, MD @StephRStarr7 hours ago

T4: Was also thinking today about how systems thinking in #MedEd ideally includes using an anti-racist lens for decisions we make as individuals, teams, orgs -- was inspired by this paper <https://t.co/4gVCtOuwjP> #MedEdChat <https://t.co/LPEdaWFOq8>



MedEd Chat (hosted by ACE) @MedEdChat7 hours ago

RT @StephRStarr: T4: Was also thinking today about how systems thinking in #MedEd ideally includes using an anti-racist lens for decisions...



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh7 hours ago

@MedEdChat #mededchat being a role model and by showing how you advocate your patient to your trainees. Values need to be maintained. These values should pass on to generations these values can be anything like empathy, ethics , professionalism, advocacy, or being unbiased . #meded



Tracy Benson @tsbenson7 hours ago

@MedEdChat T4 Ask good questions that explore new solutions to old problems and listen passionately to gain from new perspectives #mededchat <https://t.co/URentdxPt>



Waters Center for Systems Thinking @WatersCenterST7 hours ago

@LaurenMazzurco Yes! All about being system citizens #mededchat



Abhay Dandekar @abhaydandekar7 hours ago

T4- listening deeply to those in the system that are both upstream and downstream from your vantage point. It behooves us as learners and leaders. #MedEd #MededChat



MedEd Chat (hosted by ACE) @MedEdChat7 hours ago

RT Gavin Preston, M.D. @GavinPrestonMD "When a physician fails, look first at changing the system, not the individual."-- A mentor of mine. #Medtwitter #Leadership #MedEdChat



MedEd Chat (hosted by ACE) @MedEdChat7 hours ago

We have about 5 more minutes left in our discussion. Please feel free to give some final thoughts #meded #mededchat



Tracy Benson @tsbenson7 hours ago

@MedEdChat @GavinPrestonMD In systems thinking there is no blame. "Every system is perfectly designed to produce the results it gets." P Batalden, MD #mededchat



Stephanie Starr, MD @StephRStarr7 hours ago

Systems thinking is another way of 'thinking about thinking' to help us meet the needs of patients and communities #MedEdChat



Abhay Dandekar @abhaydandekar7 hours ago

We can learn a lot about our systems by looking at microsystems around us that may work well - a community garden, a retail co-op, or perhaps a bee colony. Inspiration to improve is all around us. #MedEd #MedEdChat



Sheri Marlin @teach3257 hours ago

RT @MedEdChat: RT Gavin Preston, M.D. @GavinPrestonMD "When a physician fails, look first at changing the system, not the individual."-- A...



Lauren Mazzurco @LaurenMazzurco7 hours ago

RT @StephRStarr: Systems thinking is another way of 'thinking about thinking' to help us meet the needs of patients and communities #MedEdC...



MedEd Chat (hosted by ACE) @MedEdChat7 hours ago

Join us again next week at 9 pm Thursday. Don't forget to suggest topics by DM or email #meded #mededchat



MedEd Chat (hosted by ACE) @MedEdChat7 hours ago

That's a wrap...I will post the #mededchat transcript tomorrow morning on <https://t.co/mJivoKroXx>. Thanks everyone for participating! #meded



Waters Center for Systems Thinking @WatersCenterST7 hours ago

@MedEdChat Thank you for having us. So many great #systemstinking insights shared. We invite everyone to keep the conversation going @ the Heath System Forum Feb. 11 on Zoom. Check out guest speaker, agenda & register here: <https://t.co/SgUEyHPpKB> #mededchat <https://t.co/vkL5loU1xo>



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Ian Pereira @IanJPereira7 hours ago

@GLBDallaghan Not sure if exploration (i.e. 'critical thinking') is encouraged in all contexts. Noticed it more in family medicine & some other specialties. Sometimes feels like common views of a bigger picture are not the views many want to explore - can be self perpetuating. #MedEdChat T2



Ian Pereira @IanJPereira7 hours ago

@abhaydandekar +1 - and not only en face (to be able to check an accreditation or other box), but actively trying to care about those in our lived environment. Makes me think of concepts of #allyship. T4 #MedEdChat



Ian Pereira @IanJPereira7 hours ago

RT @tsbenison: @MedEdChat @GavinPrestonMD In systems thinking there is no blame. "Every system is perfectly designed to produce the results..."



Matt Spraker @SprakerMDPhD7 hours ago

RT @abhaydandekar: T4- listening deeply to those in the system that are both upstream and downstream from your vantage point. It behooves u...



MedEdBot @MedEdBot7 hours ago

RT @MedEdChat: That's a wrap...I will post the #mededchat transcript tomorrow morning on <https://t.co/mJivoKroXx>. Thanks everyone for parti...



MedEdBot @MedEdBot7 hours ago

RT @MedEdChat: Join us again next week at 9 pm Thursday. Don't forget to suggest topics by DM or email #meded #mededchat



Ian Pereira @IanJPereira7 hours ago

RT @GLBDallaghan: T4 Speak the truth...followed by laughter (it makes it easier to swallow). #MedEdChat



Ian Pereira @IanJPereira7 hours ago

@LaurenMazzurco Sorry I missed a good chunk of the chat. One piece I'm not sure was covered - the creation of safe spaces for QA/QI (& 'ST') mindsets. I imagine many staff & esp trainees will role model (or even just discuss) what they feel comfortable doing so. 1/2 #MedEdChat T4



Ian Pereira @IanJPereira7 hours ago

@LaurenMazzurco 2/2 what is thought about (i.e. in ST) but not acted or even talked about, may be counterproductive. Reminds me of medical work overseas, and the intent of debriefs that may follow. #MedEdChat T4



Ian Pereira @IanJPereira7 hours ago

@GLBDallaghan @LaurenMazzurco Reminds me of 'root cause analysis' in incident learning systems - a ~staple of (systems design) engineering QA/QI that is making its way into healthcare systems (as intents, purposes, & tolerances become better defined). #MedEdChat T3



AllyshipBot @AllyshipBot6 hours ago

RT @IanJPereira: @abhaydandekar +1 - and not only en face (to be able to check an accreditation or other box), but actively trying to care...



Matt Sakumoto @MattSakumoto6 hours ago

@MedEdChat T3 The Bio-Psycho-Social model and the interplay between these system is critical to patient centered care. #MedEdChat



Ian Pereira @IanJPereira6 hours ago

@StephRStarr @neeraagrwal @RasuShrestha 2/2 And some related data & frameworks that caught my eye. #MedEdChat T2 <https://t.co/qG5UuVOdpZ>



Matt Sakumoto @MattSakumoto6 hours ago

@MedEdChat T2 systems thinking should be embedded at all levels of edu. Understanding organizational anatomy and physiology is the pathophys equivalent to understanding our broken healthcare system #MedEdChat



Abhay Dandekar @abhaydandekar6 hours ago

Wonderful rendition of grand rounds! #MedEd #MedTwitter #MedEdChat @IDdocAdi <https://t.co/HAUO8vw0ln>



MedEd @TelehealthBot6 hours ago

RT @abhaydandekar: Wonderful rendition of grand rounds! #MedEd #MedTwitter #MedEdChat @IDdocAdi <https://t.co/HAUO8vw0ln>



Dominique Feterman Jimenez @DFeterman6 hours ago

RT @MedEdChat: RT Gavin Preston, M.D. @GavinPrestonMD "When a physician fails, look first at changing the system, not the individual."-- A...



Dominique Feterman Jimenez @DFeterman6 hours ago

RT @tsbenson: @MedEdChat The systems thinking iceberg can assist people trying to better understand critical systems that impact patient-ce...



MedEdBot @MedEdBot5 hours ago

RT @abhaydandekar: Wonderful rendition of grand rounds! #MedEd #MedTwitter #MedEdChat @IDdocAdi <https://t.co/HAUO8vw0ln>



Jen @jenniferrivers4 hours ago

Hi #MedTwitter I need 22 more primary care/family medicine/internal medicine physicians in Washington DC regarding LGBTQ+ CEUs for a 10 min research survey <https://t.co/j6ZTbxpMDI> #WashingtonDC #Washington #DC #LGBTQ #MedEdChat #CEU #Research #Researcher #Legislation #Physicians <https://t.co/9tZI53xhMM>



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh31 minutes ago

RT @ArjaSateesh: @BJBRoman @MedEdChat #mededchat health systems varies from country to country and it might be complex in USA. in many othe...



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh31 minutes ago

RT @ArjaSateesh: @MedEdChat #mededchat Should begin teaching health systems as early as possible. We teach health systems integrated in cli...



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh30 minutes ago

RT @ArjaSateesh: @GLBDallaghan #mededchat i agree. It shouldn't require teaching. But students should be introduced to health systems and t...



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh29 minutes ago

RT @ArjaSateesh: @MedEdChat #mededchat T3 the outcomes should be able to understand different healthcare systems available, able to identif...



Sateesh Arja, M.B.B.S., MHPE, MSPH @ArjaSateesh29 minutes ago

RT @ArjaSateesh: @MedEdChat #mededchat being a role model and by showing how you advocate your patient to your trainees. Values need to be...

The #MedEdChat Influencers

Top 10 Influential



@MedEdChat 100



@WatersCenterST 78



@GLBDallaghan 66

 [@StephRStarr](#) 58

 [@AriaSateesh](#) 54

 [@neeraagrwal](#) 52

 [@LaurenMazzurco](#) 50

 [@tsbenson](#) 30

 [@BJBRoman](#) 13

 [@GavinPrestonMD](#) 11

Prolific Tweeters

 [@MedEdChat](#) 14

 [@StephRStarr](#) 13

 [@WatersCenterST](#) 11

 [@AriaSateesh](#) 11

 [@BJBRoman](#) 8

 [@IanJPereira](#) 8

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 [@LaurenMazzurco](#) 6

 [@GLBDallaghan](#) 6

 [@tsbenson](#) 6

Highest Impressions



[@MedEdChat](#) 122.6K



[@IanJPereira](#) 28.6K



[@WatersCenterST](#) 22.2K



[@StephRStarr](#) 19.1K



[@MedEdBot](#) 18.8K



[@GLBDallaghan](#) 10.1K



[@tsbenson](#) 5.2K



[@LeeLindquistMD](#) 5.2K



[@BJBRoman](#) 4.4K



[@LaurenMazzurco](#) 4.2K

The Numbers

250.948K Impressions

108 Tweets

20 Participants

13 Avg Tweets/Hour

5 Avg Tweets/Participant

Twitter data from the [#MedEdChat](#) hashtag from Thu, January 21st 2021, 9:05PM to Fri, January 22nd 2021, 5:10AM (America/New_York) – Symplur.