2019-01-17: Professionalism in OSCEs: Opportunities & Challenges

The following links were shared during the chat:
- Role modeling humanistic behavior: Learning bedside manner from the experts
https://www.ncbi.nlm.nih.gov/m/pubmed/16799294/
- Reframing professionalism: The virtuous professional https://www.mededpublish.org/manuscripts/1497
- Assessing professionalism in the context of an objective structured clinical examination: an in-depth study of the rating process https://www.ncbi.nlm.nih.gov/pubmed/17430277
- Assessing professional behavior: yesterday, today, and tomorrow
https://www.ncbi.nlm.nih.gov/pubmed/12063194
- Assessment of professionalism: Recommendations from the 2010 Ottawa Conference
https://www.ncbi.nlm.nih.gov/pubmed/21517683
- Google Scholar search from 2015 to present
https://scholar.google.ca/scholar?start=20&q=professionalism+in+medicine&hl=en&as_sdt=0,5&as_ylo=2015
- Teaching compassion and respect. Attending physicians' responses to problematic behaviors.
https://www.ncbi.nlm.nih.gov/m/pubmed/9893091/

MedEd Chat @MedEdChat9 hours ago
Welcome to the #mededchat (US) I am your moderator for the next hour @alliance4clined #meded

---

MedEd Chat @MedEdChat9 hours ago
The #mededchat topic & questions will be announced in a moment…for now, please introduce yourselves #meded

---

Gary Beck Dallaghan @GLBDallaghan9 hours ago
@MedEdChat Gary here in North Carolina #mededchat

MedEd Chat @MedEdChat9 hours ago
If you are tuning in to the #mededchat, remember to use the #meded AND #mededchat hashtag and try to answer with the Topic numbers (T1, T2, T3)

Kristina Dzara, PhD, MMSc @kristinadzara9 hours ago
RT @MedEdChat: The #mededchat topic & questions will be announced in a moment…for now, please introduce yourselves #meded

---

Kristina Dzara, PhD, MMSc @kristinadzara9 hours ago
RT @MedEdChat: Welcome to the #mededchat (US) I am your moderator for the next hour @alliance4clined #meded

---

MedEd Chat @MedEdChat9 hours ago
We will assume that all of your tweets are your own during this hour unless otherwise stated #meded #mededchat

MedEd Chat @MedEdChat9 hours ago
T1 about to come up in a few moments #meded #mededchat

MedEd Chat @MedEdChat9 hours ago
Topic 1: How do we define and model #professional behaviors for our learners? #mededchat #meded

Gary Beck Dallaghan @GLBDallaghan9 hours ago
@MedEdChat A1 #mededchat Defining professional behaviours can be a bit dicey. I keep wanting to ask the Millennial generation how they define it.

Dr. Sateesh Arja @ArjaSateesh9 hours ago
@MedEdChat #mededchat T1 Role modeling is one of the ways of developing professional behaviors in medical students. Not only the clinicians, even the biomedical educators can have huge impact on fostering professional behaviors #meded

Alliance4ClinEd @Alliance4ClinEd9 hours ago
@MedEdChat A1 #mededchat If you review the definition of professionalism it suggests that you are conducting yourself in the manner reflecting the knowledge, skills, and attitudes of the profession.

Jennifer K. Chen, MD FAAP @DrJenChen4kids9 hours ago
@MedEdChat A1: #Professionalism includes many things, but in the context of OSCEs, I'd say get on the patient's level (both physically and in terms of #healthliteracy), keep a courteous tone when things get frustrating, and debrief if necessary after an encounter #mededchat

Gary Beck Dallaghan @GLBDallaghan9 hours ago
@ArjaSateesh @MedEdChat A1 #mededchat What if the role model is not a good example? There's all the talk of the hidden curriculum that could undermine sound #meded on professional behaviour.

Derek Monette, MD @DerekMonetteMD9 hours ago
@MedEdChat A1: it may be difficult to define professional behaviors... but easier to start with shared values. #mededchat

Gary Beck Dallaghan @GLBDallaghan9 hours ago
@Alliance4ClinEd @MedEdChat A1 I still feel like professionalism is as easily defined as pornography.....you know it when you see it. #mededchat

Gary Beck Dallaghan @GLBDallaghan9 hours ago
@DerekMonetteMD @MedEdChat T1 #mededchat What are some of the shared values you are thinking of?

MedEd Chat @MedEdChat9 hours ago
RT @DrJenChen4kids: @MedEdChat A1: #Professionalism includes many things, but in the context of OSCEs, I'd say get on the patient's level (…
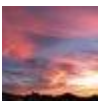
Kristina Dzara, PhD, MMSc @kristinadzara9 hours ago
RT @MedEdChat: We will assume that all of your tweets are your own during this hour unless otherwise stated #meded #mededchat

Kristina Dzara, PhD, MMSc @kristinadzara9 hours ago
RT @DerekMonetteMD: @MedEdChat A1: it may be difficult to define professional behaviors... but easier to start with shared values. #mededch…

Paul Haidet @myheroistrane9 hours ago
Role modeling is not enough; need to add reflection and debriefing- i.e., active role modeling instead of passive watching. #mededchathttps://t.co/Mdhsxt84X7

Alliance4ClinEd @Alliance4ClinEd9 hours ago
A1 #mededchat Someone emailed to suggest that we identify the difference between professionalism and professional identity formation. Are they similar? Different? Thoughts?

MedEd Chat @MedEdChat8 hours ago
RT @myheroistrane: Role modeling is not enough; need to add reflection and debriefing- i.e., active role modeling instead of passive watchi…

MedEd Chat @MedEdChat8 hours ago
Topic 2: Is an OSCE the best method of assessing #professionalism? Why? #mededchat #meded

Dr. Sateesh Arja @ArjaSateesh8 hours ago
@GLBDallaghan @MedEdChat #mededchat https://t.co/raq97XDPOe #meded

Alliance4ClinEd @Alliance4ClinEd8 hours ago
@MedEdChat A1 #mededchat Based on this article an OSCE may not be the best method... https://t.co/MEQNTmX3ex

MedEd Chat @MedEdChat8 hours ago
RT @Alliance4ClinEd: @MedEdChat A1 #mededchat Based on this article an OSCE may not be the best method... https://t.co/MEQNTmX3ex

Janelle Bludorn @JanelleRBlu8 hours ago

@GLBDallaghan @MedEdChat Hi   millennial here! I'd define professional behavior as demeanor becoming of the profession or status to which one aspires. There is not a one-size-fits all definition. #mededchat

MedEd Chat @MedEdChat8 hours ago
RT @ArjaSateesh: @GLBDallaghan @MedEdChat #mededchat https://t.co/raq97XDPOe #meded

Janelle Bludorn @JanelleRBlu8 hours ago
@GLBDallaghan @MedEdChat Role modeling is very important, especially as norms for professionalism evolve. For example, when I started in EM, social media was a big no-no. But now we have leaders like @choo_ek, @AliRaja_MD, and @TChanMD who use this tool in a professional and meaningful way. #mededchat

MedEd Chat @MedEdChat8 hours ago

RT @JanelleRBlu: @GLBDallaghan @MedEdChat Hi   millennial here! I'd define professional behavior as demeanor becoming of the profession or…

Jennifer K. Chen, MD FAAP @DrJenChen4kids8 hours ago
@Alliance4ClinEd #professionalism is something that should carry across no matter what your "professional identity" is...there are both good and not-so-good doctors in any specialty, same as any other group (nurses, lawyers, etc) #mededchat

Michael Gisondi @MikeGisondi8 hours ago
@MedEdChat T2: Absolutley not. Direct observation during clinical rotations are far more valuable and diagnostic. #mededchat #meded

MedEd Chat @MedEdChat8 hours ago
@MikeGisondi T1: This is a tougher question than it might appear. Professionalism is different than professional behaviors. Duty hrs, work place dissatisfiers, & burnout r changing normative behaviors of physicians. We r in a time of great change in health professions. #mededchat

Derek Monette, MD @DerekMonetteMD8 hours ago
RT @MikeGisondi: @MedEdChat T2: Absolutley not. Direct observation during clinical rotations are far more valuable and diagnostic. #mededch…

Gary Beck Dallaghan @GLBDallaghan8 hours ago
RT @MedEdChat: @MikeGisondi T1: This is a tougher question than it might appear. Professionalism is different than professional behaviors.…

Terry Kind, MD MPH @Kind4Kids 8 hours ago
And isn't professionalism also how you conduct yourself when no one is looking? #mededchat

Gary Beck Dallaghan @GLBDallaghan 8 hours ago
A1 Louise Arnold published this piece years ago, but it still has relevance to this day regarding the challenges of assessing professionalism https://t.co/wXWqUqTNmG #mededchat

MedEd Chat @MedEdChat 8 hours ago
RT @Kind4Kids: And isn't professionalism also how you conduct yourself when no one is looking? #mededchat

Jennifer K. Chen, MD FAAP @DrJenChen4kids 8 hours ago
@MedEdChat A2: No, because the learner knows they are being watched and it doesn't accurately reflect the stressors in real life practice. That said OSCEs are a decent way to start evals in preclinical years, certainly better than answering multiple choice questions! #mededchat

Gary Beck Dallaghan @GLBDallaghan 8 hours ago
@Kind4Kids I think of that as integrity, which is a value of professionalism #mededchat

Janelle Bludorn @JanelleRBlu 8 hours ago
@MedEdChat A2: OSCEs are great assessors of one dimension of professionalism - that which occurs in a patient-provider interaction. Or interprofessional interaction. But, I'd argue that reflection & self-assessment are integral in professionalism assessment. #MedEdChat

MedEd Chat @MedEdChat 8 hours ago
RT @JanelleRBlu: @MedEdChat A2: OSCEs are great assessors of one dimension of professionalism - that which occurs in a patient-provider int…

MedEd Chat @MedEdChat 8 hours ago
RT @DrJenChen4kids: @MedEdChat A2: No, because the learner knows they are being watched and it doesn't accurately reflect the stressors in…

Teresa Chan @TChanMD 8 hours ago
#MedEdChat Re: A1

MedEd Chat @MedEdChat 8 hours ago
#mededchat Good points!

Gary Beck Dallaghan @GLBDallaghan8 hours ago
@JanelleRBlu @MedEdChat A1 #mededchat So true. @BDHodges1 and crew wrote a piece some time back suggesting just that https://t.co/7sxVtgVWy5

MedEd Chat @MedEdChat8 hours ago
RT @GLBDallaghan: @JanelleRBlu @MedEdChat A1 #mededchat So true. @BDHodges1 and crew wrote a piece some time back suggesting just that http…

Terry Kind, MD MPH @Kind4Kids8 hours ago
@GLBDallaghan And something you @GLBDallaghan particularly exemplify! #MedEdChat

Teresa Chan @TChanMD8 hours ago
@GLBDallaghan @MedEdChat Here is a google scholar search of "professionalism in medicine" time restricted to just "since 2015".https://t.co/mjPM6zv2zI Don't need a scoping review or meta-qualitative synthesis to tell you that this term MUST be ill-defined, or else we'd have fewer papers! #MedEdChat

Paul Haidet @myheroistrane8 hours ago
I think you can get hints in an OSCE: what learners are like with an SP, how well they accept feedback, etc. You can also get hints on the wards, in the classroom, etc. Nothing is the complete package, but a picture emerges when u look across venues. #mededchat

MedEd Chat @MedEdChat8 hours ago
RT @TChanMD: @GLBDallaghan @MedEdChat Here is a google scholar search of "professionalism in medicine" time restricted to just "since 2015"…

Gary Beck Dallaghan @GLBDallaghan8 hours ago
@myheroistrane A1 #mededchat That aspect of how they receive feedback I think is critical. I wonder what OSCE assessments would look like if we did just focus on some key attributes - communication, feedback

MedEd Chat @MedEdChat8 hours ago
Topic 3: What are the ongoing challenges of assessing #professional behaviors in #meded? #mededchat

Alliance4ClinEd @Alliance4ClinEd8 hours ago
A3 #mededchat The greatest challenges of assessing professional behaviours is having time to observe #medstudents You can't assess it if you have not time to observe

Dr. Sateesh Arja @ArjaSateesh8 hours ago
@MedEdChat #mededchat T3 If the assessor or leaner, one of them is not aware of the expectations of professionalism #meded

Gary Beck Dallaghan @GLBDallaghan8 hours ago
A3 #mededchat I think part of the challenge of assessing professionalism still gets back to having a shared understanding of what that word means.

MedEd Chat @MedEdChat8 hours ago
RT @ArjaSateesh: @MedEdChat #mededchat T3 If the assessor or leaner, one of them is not aware of the expectations of professionalism #meded
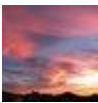
Derek Monette, MD @DerekMonetteMD8 hours ago
@MedEdChat A3: inconsistent definitions across providers & variable respect for this topic across specialties #Meded #mededchat

Alliance4ClinEd @Alliance4ClinEd8 hours ago
RT @DerekMonetteMD: @MedEdChat A3: inconsistent definitions across providers & variable respect for this topic across specialties #Meded#m…

Paul Haidet @myheroistrane8 hours ago
@GLBDallaghan And the meta stuff, like how well they receive feedback. #mededchat

Abhay Dandekar @abhaydandekar8 hours ago
@MedEdChat A3: how to better integrate patient perspectives into the shared definition of professionalism and #professional behaviors in the clinical learning environment #MedEd #MedEdChat

Michael Gisondi @MikeGisondi8 hours ago
@MedEdChat T3: Poorly designed assessment tools, insufficient rater training, inconsistent interpretation of anchors, gender & racial bias, independent vs interdependent assessments (see: work of @StefSebok), concern for retaliation, disagreement on definitions, changing values #mededchat

MedEd Chat @MedEdChat8 hours ago
RT @MikeGisondi: @MedEdChat T3: Poorly designed assessment tools, insufficient rater training, inconsistent interpretation of anchors, gend…

MedEd Chat @MedEdChat8 hours ago
RT @abhaydandekar: @MedEdChat A3: how to better integrate patient perspectives into the shared definition of professionalism and #professio…

Dr. Sateesh Arja @ArjaSateesh8 hours ago
RT @MikeGisondi: @MedEdChat T3: Poorly designed assessment tools, insufficient rater training, inconsistent interpretation of anchors, gend…

Paul Haidet @myheroistrane8 hours ago
A3: best statement I ever saw on this topic is now 20 years old. Bottom line: on the wards we say we assess and correct behavior one way; we do another. #mededchat https://t.co/4n70gG6g7o

Jennifer K. Chen, MD FAAP @DrJenChen4kids8 hours ago
@MedEdChat A3: Time (needs direct observation preferably over multiple encounters), instruments for "measuring" appropriate behavior at different levels of proficiency #mededchat

MedEd Chat @MedEdChat8 hours ago
RT @myheroistrane: A3: best statement I ever saw on this topic is now 20 years old. Bottom line: on the wards we say we assess and correct…

Dr. Sateesh Arja @ArjaSateesh8 hours ago
RT @abhaydandekar: @MedEdChat A3: how to better integrate patient perspectives into the shared definition of professionalism and #professio…

MedEd Chat @MedEdChat8 hours ago
We have about 5 more minutes left in our discussion. Please feel free to give some final thoughts #meded #mededchat

Gary Beck Dallaghan @GLBDallaghan8 hours ago
#mededchat Final Thought: In order to evaluate #professional behaviour the eductor and learner must be on the same page before any assessment can commece

MedEd Chat @MedEdChat8 hours ago
That's a wrap...I will post the #mededchat transcript tomorrow morning on https://t.co/mJivoKroXx on the Resources page. Thanks everyone for participating! #meded

MedEd Chat @MedEdChat8 hours ago
Join us again next week at 9 pm Thursday. Don't forget to suggest topics by DM or email #meded #mededchat

Teresa Chan @TChanMD7 hours ago
#mededchat

Dr. Samantha Lemus-Martinez @DrLemusMartinez 7 hours ago
RT @MedEdChat: Topic 1: How do we define and model #professional behaviors for our learners? #mededchat #meded

Family @FamilyMed2 7 hours ago
RT @Kind4Kids: And isn't professionalism also how you conduct yourself when no one is looking? #mededchat

Emily Shaffer @DrMissWV 7 hours ago
@GLBDallaghan Good point! I think that there's an argument to be made that by maintaining the ambiguity of "professionalism" as part of the hidden curriculum, we actually end up inadvertently

exacerbating social and economic disparities among students from different backgrounds.
#MedEdChat

Dani Firman @danifirman 3 hours ago
RT @Alliance4ClinEd: @MedEdChat A1 #mededchat Based on this article an OSCE may not be the best method... https://t.co/MEQNTmX3ex